Dear RPS Community,

It’s only been a couple of days, but overall, teachers are reporting a smooth implementation of our new distance learning model. There have been a few isolated issues with technology, which our team is actively working to address. We continue to ask for your patience as we all adjust to the new tools and processes. Please visit our [distance learning web page](#) for information on device repair, links to online learning tools, video conference guidelines for students and other resources.

**Your Role**
As always, your role in the academic success of your child is critical. You are their coach and cheerleader. Help your child establish a structure and routine, provide them with the time and space to do school work, and check-in with them each day just like you would if they were attending class at school. See more in this [video from Superintendent Unowsky](#).

**Student Attendance**
Teachers take student attendance each day they have class. For elementary students, this is daily and for RMS and RHS students, this will follow their A/B class schedule. Students must be engaged in some way with their classroom(s) in order to be marked present. This will look different depending on your child’s grade and their course. If you have questions, ask your child or their classroom teacher(s).

**Technology Support**
The IT Helpdesk is staffed from 8 a.m. until 4 p.m., Monday-Friday. Evening Helpdesk voicemails are addressed immediately the next morning. If you call after hours, make sure to leave a detailed message with callback information.

- Phone: 612-798-6050
- Email: tech.support@rpsmn.org

**School Board Meetings**
Our school board meetings will be live-streamed on YouTube starting with the Monday, April 6, meeting. You can find handouts, presentations and the live-stream link on our website. All meetings are recorded and available on our [YouTube channel](#).

Overall, our comprehensive distance learning program is off to a solid start and we appreciate everything that teachers, families, staff and students are doing to maintain the high standards that Richfield Public Schools are known for. The format might be different, but our commitment and expectations are not.

Don’t hesitate to reach out if there is anything we can do to better support you.

Sincerely,

Superintendent Steven Unowsky